#### **Scoping and Developing the Scrutiny Review Proforma**

Date: 16th October 2007

Review Title: Youth Outreach in Wirral

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Other Key Officer contacts: Maureen McDaid (Head of Youth Service) Pauline Miller (Head of Youth Outreach) Caroline Laing (Community Safety)	0151 637 6348 0151 327 8063 0151 606 5462

#### 1. Which of our strategic corporate objectives does this topic address?

- 1.1 Providing educational and cultural opportunities for all
- 1.2 Making Wirral safer
- 1.3 Supporting and Protecting vulnerable people

#### 2. What are the main issues?

- 2.1 Is the workforce adequately protected?
- 2.2 Is the existing Youth Outreach reaching the right young people?
- 2.3 What do the youngsters want?
- 2.4 What partnerships / funding are in existence and can they be improved?

#### 3. The Committee's overall aim/objective in doing this work is:

3.1 To review the Council's Youth Outreach Services and explore partnership arrangements which are in place, both internally and externally. The work of both the Youth Outreach team and the Community Safety (Anti-Social Behaviour) team will be part of the review, including Response.

<ul> <li>4. The possible outputs/outcomes are:</li> <li>4.1 Improved understanding of outreach services</li> <li>4.2 Improved co-ordination of service providers</li> <li>4.3 Greater understanding of funding regimes</li> <li>4.4 Improved understanding of the needs of young people</li> <li>4.5 Safer communities</li> <li>4.6 Less anti-social behaviour</li> <li>4.7 Satisfied workforce</li> </ul>					
5. What specific value can scrutiny add to this topic? To recommend any changes which would lead to the outcomes listed in section 4 above.					
<ul> <li>6. Who will the Committee be trying to influence as part of its work?</li> <li>6.1 Cabinet</li> <li>6.2 Other councillors</li> <li>6.3 Existing / potential partners</li> </ul>					
7. <b>Duration of enquiry?</b> Final report to be submitted to Children Services and Lifelong Learning Overview and Scrutiny Committee during the current municipal year (that is, by 18th March 2008)					
8. What category does the review fall into?					
Policy Review Y	Policy Development				
External Partnership	Performance Management				
Holding Executive to Account					
9. Extra resources needed? Would the investigation benefit from the cooperation of an expert witness?  The review will be conducted by councillors with the support of existing officers.					

#### 10. What information do we need?

## 10.1 Secondary information (background information, existing reports, legislation, central government documents, etc).

- 10.1.1 Briefing paper to cover 'Definition of what we mean by Youth Outreach' What the Council does? How much does it cost? How many staff? What are the key issues?
- 10.1.2 Ofsted reports How do other councils compare?
- 10.1.3 Comparitive information (taken from the internet)
- 10.1.4 Organisational chart including location of staff

### 10.2 **Primary/new** evidence/information

- 10.2.1 'Street interviews' with Outreach workers and youngsters
- 10.2.2 Interviews with key officers
- 10.2.3 Interviews with Outreach Workers and Community Safety (Respect) team workers
- 10.2.4 Visit to Response Outreach

# 10.3 Who can provide us with further relevant evidence? (Cabinet portfolio holder, officer, service user, general public, expert witness, etc). council officers to include:

Young people
Maureen McDaid - Youth Service
Pauline Miller - Youth Outreach
Caroline Laing - Community Safety
Outreach workers
Maria Charlesworth - Response

10.4 What specific areas do we want them to cover when they give evidence?

10.4.1 Current arrangements and opportunities for development.

10.4.2 Current and future needs of young people.

- 11. What processes can we use to feed into the review? (site visits/observations, face-to-face questioning, telephone survey, written questionnaire, etc).
- 11.1 Shadow an Outreach worker(s) and talk to youngsters
- 11.2 Visit to Response Outreach
- 11.3 Individual meetings with key officers listed in 10.3 above
- 11.4 Meeting of key officers
- 12. In what ways can we involve the public and at what stages? (consider whole range of consultative mechanisms, local committees and local ward mechanisms).
- 12.1 Young people will be consulted by site visits with the Outreach Workers
- 12.2 A member of Youth Parliament and a member of the Older People's Parliament will be invited to join the Scrutiny Panel as co-optees.
- 12.3 There is no plan to involve public meetings or Area Forum meetings.